



Ypsomed® warnings and alarms

When and who to call for support

Displayed warnings



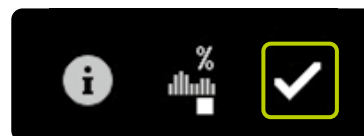
Cartridge level low



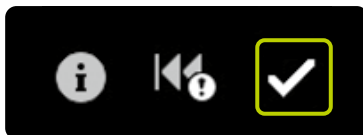
Bolus canceled



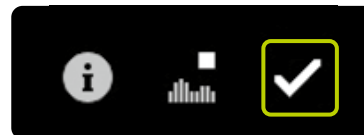
Battery charge level low



Temporary basal rate function completed or canceled



Threaded rod return not completed



Insulin pump stopped



Priming not completed



Bluetooth® connection failed

Displayed alarms



No battery



Occlusion



Battery empty



Charge internal rechargeable battery



Battery not suitable



Auto stop



YpsoPump®



No insulin

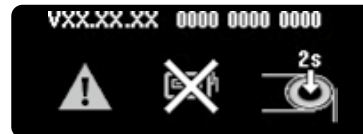


Cartridge empty



Electronic error

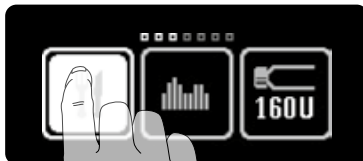
Step 1: Disconnect the infusion set from your body and remove the alkaline battery from the battery compartment.



Electronic error

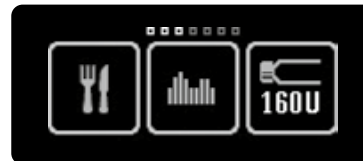
Step 2: Press the function button for 2 seconds. Then reinsert battery into battery compartment. Next, check your therapy settings, change cartridge and prime the tubing. If error remains or reoccurs stop using the pump, remove the alkaline battery and contact Technical Support.

Icons



The controls on the screen are called icons. Tap an icon with your finger to select it. The brightness of icons is inverted when you touch them with your finger.

Active and inactive icons



Active icons are bright. That means the function is available and can be selected with your finger.



Inactive icons are displayed in a darker gray. This means the function is not available and cannot be selected with your finger.



Technical Support

If you are unsure of any YpsoPump® alarm or warning please contact our Technical Support. Document the warning/alarm, time, date and if possible capture the alarm with a photo. This will allow our Technical Support team to assist you better.

For Technical Support with your YpsoPump® and Ypsomed App, please call us 24/7 at: 1-833-695-5959 or 514-695-5959, Option 1

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