

MySugr QuickStart Guide..Pardon the Pun

1. App Installation

a. iPhone (iOS)

- i. Open the App Store on your iOS device and search for “mySugr”. Click on the icon to see the details, then press “Get” and then “Install” to start the installation process. You may be asked for your App Store password; once entered, the mySugr App will begin to download and install.

b. Android

- i. Open the Play Store on your Android device and search for “mySugr”. Click on the icon to see the details, then press “Install” to start the installation process. You will be asked to accept the download conditions by Google. After that, the mySugr App will begin to download and install.

2. Getting Started

a. iPhone (iOS) & Android

- i. When the app is first opened, you will need to create a profile. The profile will require you to enter the following information:
 1. Email address
 2. Activation code sent to email address
 3. Type of diabetes
 4. Medications
 5. Target Range
- ii. At the end of the set up you will have the option to pair your Accu-Chek meter via Bluetooth by selecting “connect now”

3. Connecting Via Bluetooth

- a. If you choose not to pair the meter during initial app set up, Bluetooth connection can be set up by accessing “Connections” in the side menu (side menu is accessed by touching = in the top left corner of the home screen)
- b. Select “Accu-Check Guide”
- c. Touch “Activate” and follow the onscreen instructions for Bluetooth pairing the bG meter.
- d. The meter will provide a code that you will enter to complete the pairing with the phone.

4. Tips and Hints for Bluetooth Connection

a. If you are experiencing issues connecting via Bluetooth

- i. Check that your meter does not appear in the bluetooth settings of your phone, if it does, forget the device (iPhone)
- ii. Check that you Accu-Chek Guide meter does not already think it is paired to your phone, if it does, delete the connection
- iii. If you are unable to pair the device through the app, pair the device through the Bluetooth settings of your phone (Android only)
- iv. We been updating the app to quickly pair with the bG meter, so it may be the case that entering in the code from the meter will not be necessary to successfully pair