

# my mounjaro™

## Getting started with Mounjaro®

my mounjaro, a Patient Support Program where you can choose which supports you need to start your treatment journey.

Eligible  
patients  
can receive:



Financial  
Assistance



Injection Support  
Services



Educational  
Materials



Medication  
Refill Reminders

Program offerings are subject to change and the program will continuously assess eligibility criteria. Program services are only available to eligible adult patients aligned with Mounjaro indicated use. At enrolment, your eligibility for program services will be assessed.

# What to Expect



## STEP 1

Your doctor prescribes Mounjaro and provides the **mymounjaro** Patient Support Program brochure with information on how you can enrol in the **mymounjaro** program.



## STEP 2

Enrol in the **mymounjaro** program online using the instructions on the card attached below. Choose which tools will best support you as you start your treatment journey. If you have private insurance, please have private insurance coverage details (plan/group/certificate # and policy #) available when you enrol online.



## STEP 3

Once you have successfully enrolled in the **mymounjaro** program, you will receive an email with:

- A unique client ID number
- Guidance on how to book injection support services through **mymounjaro**
- Information about your eligibility for financial assistance and additional supports. You can write your client ID number on the Financial Assistance card below, if convenient for you. Bring it to the pharmacy when you pick up your Mounjaro prescription and when you attend your injection support services appointment, if you choose to sign up for additional injection support via **mymounjaro**.



## STEP 4

When you are ready to start Mounjaro, the **mymounjaro** Patient Support Program is here for you. You may have received injection support through your doctor's office, pharmacy, or the **mymounjaro** program. If you have questions, reach out to wherever you received injection support or the **mymounjaro** Patient Support Program.



## STEP 5

The **mymounjaro** program will check in with you about 4 weeks after you start your Mounjaro treatment to provide more resources and support.

# Here is your Financial Assistance Card

NOT AN ACTIVE CARD. PATIENT ENROLMENT REQUIRED.

## The **my**mounjaro program is here for you

If you have questions at any point in your treatment with Mounjaro, you are encouraged to reach out to the **my**mounjaro Patient Support Program. We will strive to support you and help manage your treatment with Mounjaro. Reach out at 1-833-382-8639 (Monday to Friday, 8 am – 8 pm EST) or info@**my**mounjaro.ca.

NOT AN ACTIVE CARD. PATIENT ENROLMENT REQUIRED.

**my**mounjaro™

**Financial Assistance Card**



Scan this QR code to access the  
**mymounjaro Patient Support Program!**

Call 1-833-382-8639 for assistance

Carrier ID: 98

Group ID: SHNTZP

Client ID: \_\_\_\_\_

Relationship: Cardholder

Adjudicator: NexgenRx

*Lilly*

**mounjaro**<sup>®</sup>  
(tirzepatide) injection



### **Pharmacy Billing Instructions:**

Payor of last result. Please bill all other payors in advance of this Financial Assistance Card. Financial Assistance is only for eligible adult patients aligned with Mounjaro indicated use. If patients are not aligned to Mounjaro indicated use, they are ineligible for financial assistance. Financial Assistance Card is **NOT** to be coordinated with provincial public plans.

Pharmacies using a dispensing software other than HealthWATCH may need to remove "/001" from client ID and enter "001" into Patient Code or similar field. Pharmacies can call 1-855-611-4746 for assistance.

### **Additional injection support services are available if required**

Find out more online when you enrol in the mymounjaro Patient Support Program and register your financial assistance card.





Pr **mounjaro**<sup>®</sup>  
(tirzepatide) injection



Mounjaro<sup>®</sup> and **my**mounjaro<sup>™</sup> are trademarks owned by or licensed to Eli Lilly and Company, its subsidiaries or affiliates.

PP-TR-CA-0094 10/2023  
© 2023, Eli Lilly and Company. All rights reserved.

